University Printing & Graphics at East Carolina University is continuing its winning tradition in the annual In-Print competition, a national contest that recognizes print quality, by bringing home two more awards.

UP&G received a gold award in the Combined Offset/Non-Offset category for the 2014 football season ticket book. This is the fourth ticket book in a row printed for ECU Pirate Athletics to win an award. The ticket book also received the first Best of Show Attendees Choice Award.

The award-winning piece is a spiral-bound book containing personalized season tickets, parking passes and other fall 2014 sports information and schedules.

To pick the winners, judges consider the degree of difficulty required to print a job and the equipment that was used. For example, a four-color job printed on a single-color press might outweigh a similar job printed on a four-color press.

The contest is sponsored each year by the In-Plant Printing and Mailing Association (IPMA) and In-Plant Graphics magazine. It is the only competition strictly for in-plants, an in-house reproduction department operated within an organization, such as a company, government office or university.

The awards ceremony was held in June at the IPMA annual conference in Florida. Prior to the ceremony, attendees were allowed to look over the contest winners and vote on their choice for Best in Show.

“Being selected by your peers means a lot,” said Allen Vervisch, UP&G systems administrator, who attended the conference along with Earlene Mills, design and imaging manager. “Because these people are in our line of work they understand and appreciate the efforts that go into a piece like this,” Mills said.

A combination of offset and digital printing processes was used to print the ticket books. The inks and gold foil go down on the paper first, then the books are customized with individual bar codes, ticket numbers, parking assignments, and names and addresses.

According to Vervisch, it’s rare for a university to produce this type of custom ticket book in-house. “Other schools are using national printing companies that specialize in this kind of thing,” he said. “The problem with that is you have to send the ticket information to them two or three months ahead of time. Because we do the printing ourselves, athletics can send us information right up until we do the actual printing, which allows them to sell and distribute more season tickets.”

In 2014 the 2013 football season ticket book won a gold award and also Best of Show in the non-offset category. In 2013 the basketball season ticket book won a gold award, and the football season ticket book won a silver award in the 2012 contest.

Mills attributes UP&G’s string of contest wins to the uniqueness of the ticket books. “Other than the fact that our team does great quality work, it helps us that no one else produces a piece like this,” she said. “We can’t help but stand out.”

The University Printing & Graphics department is the largest self-operated printing operation in the UNC system.
The Medical Storeroom has merged with Central Stores & Receiving, moving supply operations from its longtime location in the basement of the Brody Building to the Central Stores warehouse at 1150 South Greene Street in Greenville.

According to Kevin Carraway, director of Materials Management, the consolidation was made in an effort to improve efficiency in the department. “With the growth of the health sciences campus and outlying clinics, the Medical Storeroom in the Brody Building has expanded coverage to clinics and facilities over a broader area,” he said.

“By combining inventories, staff, and management, the Central Stores operation will be able to better serve all areas of campus from one centrally-located warehouse.”

The gas cylinder program and FedEx and UPS shipping services remain in Brody GE-78, located near the loading dock.

Although the location has changed, Medical Storeroom - and Central Stores - customers should continue to order as before from the medical, maintenance and office supply catalogs in PORT. Questions regarding products should be directed to the Central Stores office at (252) 328-9941. Walk-in service at the South Greene Street warehouse customer service counter is available weekdays, 8 am – 5 pm, closed 12 noon to 1 pm for lunch.

Three of the four Medical Storeroom staff members – Sean Galarneau, Wayne Yarborough and Chris Holder – made the move to South Greene Street, joining Johnnie Thompson, Jeffery Gay, Jason Beasley, Wayne Legette, and Ervin Mills on the Central Stores crew. Patty Lanham remained at Brody to operate the Gas Cylinder Program.

“Combining the two storerooms under one roof is a much more efficient way to operate,” said Elaine Garris, assistant director of Storeroom Operations/Fixed Assets. “Hopefully we will be able to forward our cost savings on to our customers.”

Sean Galarneau named Central Stores manager

Sean Galarneau has been named Central Stores manager, effective October 16. Prior to his promotion, Galarneau served for two-and-a-half years as assistant manager of the Medical Storeroom.

“I am looking forward to working with Sean in his new role,” said Elaine Garris, assistant director of Materials Management for Storeroom Operations/Fixed Assets. “Sean has big shoes to fill, but he is definitely up to the challenge.”

As manager, Galarneau oversees the procurement of supplies to stock the newly consolidated Central Stores and Medical Storeroom. He also supervises the surplus property operation, which includes a monthly cash sale to the public.

“I could not ask for a better group of people to work with,” Galarneau said. “My goal for the future is to maintain our current group of customers while also reaching out to others that may not know what the storeroom has to offer.”

Galarneau is enjoying the interaction his new job brings. “Each customer brings a different challenge, so it keeps everyone on their toes,” he said.

Galarneau is a native of Dixfield, Maine, where he graduated from Dirigo High School in 1991. He earned a bachelor’s degree from American Public University in logistics and supply chain management, and retired from the Marine Corps in March 2013 after a 20-year career.
Tony Roebuck retired in October after 33 years of service. He was manager of the Medical Storeroom at East Carolina University.

Roebuck’s career coincided with the major milestones of the Medical Storeroom. He was hired in 1982 as assistant manager to help set up the storeroom in the Brody Building, which opened in 1984. According to Roebuck, Brody was still under construction when he was hired, and the contractor was using the storeroom’s space on the ground floor as an office.

Once the space became available, it was up to Roebuck and Manager Perry Ennis to set up shop. The two used a Kardex type of system to order, stock, and inventory supplies. “Everything was done manually, both receipts and issues,” Roebuck said. For the next 31 years, physicians and clinics in Brody had to look no further than the basement for supplies.

Roebuck was promoted to manager in 1993 when Ennis left for another position. In addition to purchasing, stocking and issuing medical supplies, lab products and medical grade gases needed for clinics and labs, Roebuck also supervised the shipping and receiving operation, including all FedEx and UPS outbound shipping.

Earlier this year the Medical Storeroom moved out of Brody and merged with Central Stores and Receiving in the warehouse located at 1150 S. Greene Street. Roebuck was put in charge of the consolidation. “It was a big project to undertake right here at the end of my career, but I’m glad I was able to be a part of it,” Roebuck said. “When we first opened the storeroom, everything was located in Brody. Now all of the clinics are scattered and located in their own buildings. We were loading supplies in a truck and taking them out of Brody 90 percent of the time, so it made sense to move to the warehouse.”

The Department of Materials Management honored Roebuck with a reception in October. He was presented with a certificate commemorating his years of service, along with several gifts.

Reflecting on his career, Roebuck said the guidance he received from his peers over the years at Materials Management was invaluable. “I haven’t done anything on my own,” he said. “I learned a lot from all the directors – Roddy Seymore, Scott Buck, Nellie Taylor, and Kevin Carraway. I wouldn’t be where I am without them.”

Roebuck grew up in Greenville and is a 1977 graduate of ECU with a degree in business administration. He and his wife, Lou, who retired in September, live in Simpson and plan to spend their days kayaking, biking, and traveling.
Eight East Carolina University staff members in Business Services were honored recently as Treasured Pirates. Matt Clark, Ruth Clifton, Chance Kornegay, Randy Little, Donny Simmons, Christy Sims, Josephine Swinson, and Johnnie Thompson are the honorees representing Central Stores, Mail Services, Student Stores, and University Printing & Graphics.

The award winners were nominated by peers or co-workers and received prizes from the university’s Treasured Pirate program.

**Matt Clark** received the Treasured Pirate Award for Outstanding Delivery of Service. As a Fixed Assets support services specialist with Central Stores, Clark was responsible for tagging and tracking fixed assets and surplus property, data entry, and general office duties.

Clark is now an administrative support specialist with ITCS.

**Ruth Clifton**, a support services associate in the stock room at Dowdy Student Stores, received the Treasured Pirate Award for Enhancing Employee Morale.

Clifton has worked in the stockroom for 23 years full time and about 20 part time. Her job is to inspect and receive merchandise into the point of sale computer system. She also processes book returns and helps “make sure merchandise is packed so it will not be damaged in transit,” she said.

“Ruth is a wonderful person who gives her very best effort every day and inspires others to do the same with her great attitude, hard work ethic and dependability to come to work every day on time,” said Dowdy Student Stores Director Bryan Tuten. “We know we can count on her.”

**Chance Kornegay**, Dowdy Student Store’s Technology Sales Manager, received the Treasured Pirate Award for Display of Initiative. “Chance works tirelessly to bring new technology products and services to this store and university,” Tuten said. “Recently he implemented a technology trade-in program for desktop and tablet computers and cell phones. His ability to be creative helps us stay on the cutting edge of technology.”

Kornegay has worked at the store’s computer department since 2006 and was promoted to manager in 2008. His primary responsibility includes overseeing the daily operations of The Tech Deck at Dowdy, which includes an Apple authorized campus store.

**Randy Little**, stockroom manager at Dowdy Student Stores, was named a Treasured Pirate for Outstanding Delivery of Service. “Randy does a fantastic job,” Tuten said. “Despite the lack of storage and sales floor space in both our stores, Randy always finds a way to keep merchandise organized.”

His fellow employees are what keep Little, who has worked at ECU since 1993, coming back. “My coworkers are great, and I have a very understanding boss,” Little said.

**Donny Simmons** received the Treasured Pirate Award for Outstanding Delivery of Service. A bulk mail assistant at University Printing & Graphics, Simmons spent the past year spending half of his workdays as a clerk with Mail Services and half at UP&G.

Simmons sets the proper example of commitment and dedication, said Thomas Hardy, Mail Services manager. “His positive attitude and willingness to take extra route stops make a significant difference in the achievement of our mission to serve our customers,” Hardy said.

Simmons recently moved back to UP&G full time. “It’s good to be back at UP&G, but I do miss all the people on my route,” he said.

**Christy Sims** received the Treasured Pirate Award for Outstanding Delivery of Service. As a Fixed Assets support services specialist with Central Stores, her job is to oversee the tagging and tracking of fixed assets and surplus property, data entry, and general office duties.

Sims is now an administrative support specialist with ITCS.
the Treasured Pirate award for Enhancing Employee Morale. She is a design and imaging associate at University Printing & Graphics, a position she has held for 16 years.

“I work on design and layout for print jobs, anything from business cards and stationery items to brochures and newsletters,” Sims said. “I help customers with ideas for pieces they want to get printed. I love being creative and actually enjoy coming to work every day.”

According to Earlene Mills, design and imaging manager at UP&G, Sims always helps out wherever she is needed. “Recently a co-worker had to be out for an extended amount of time, and Christy stepped in and did her job in an outstanding manner,” Mills said. “This made everyone’s job easier. Christy’s overall attitude is always a morale booster.”

**Josephine Swinson,** Dowdy Student Stores night and weekend manager, received the Treasured Pirate Award for Effective Leadership. She is responsible for overseeing the store on weeknight evenings and Saturdays. “I enjoy being around the customers, as well as managing the team of students who work at the store,” Swinson said.

Store Director Bryan Tuten described Swinson as a “wonderful leader and role model who provides outstanding leadership and guidance to the different crews of student workers.”

Swinson is also responsible for customer service – managing the student and front end cashiers, answering phone inquiries, and overseeing textbook reservations, faculty regalia and honor cord orders.

She has worked at Dowdy for nine years as a sales clerk, including many years spent working part-time at the Brody Medical Bookstore, and was named night manager in August of 2014.

**Johnnie Thompson** was recently promoted to support services specialist at Central Stores. He received the Treasured Pirate Award for Cost Effectiveness.

“Since being promoted, he has taken the initiative to solicit better pricing for several fast moving items,” said Elaine Garris, assistant director of Materials Management for storeroom operations and fixed assets. “He continues to look for ways to save Central Stores and customers time and money, which keeps them returning.”

Thompson’s responsibilities include ordering and maintaining maintenance and office supplies, receiving and logging freight deliveries, supervising drivers, and making sure that deliveries are made on time.

He began working at ECU in 1992 as a stock clerk in the Medical Storeroom and transferred to Central Stores in 1997 as a processing assistant.

The eight winners are members of the Business Services unit within the Division of Administration and Finance. Business Services is comprised of the bookstores, identification card services, materials management: purchasing, central stores, receiving warehouse, fixed assets; printing and graphics, copier services, mail services, university property, and vending services.

---

Dowdy Student Stores and their vendor, Perfect Promotions & More of Apex recently donated $2,124 to the Pink Ribbon Breast Cancer Fund and $2,124 to the McConnell-Rabb Hope Lodge of Greenville. The funds were from sales of Pirate Cancer Awareness t-shirts sold during October at Dowdy Student Stores and the Medical Bookstore at the Brody School of Medicine. Pictured above from left are: Stephen McFadden, vice president of Perfect Promotions; Willie Lee, Auxiliary Services director for Business Services; Cynthia D’Amore, RN, Leo Jenkins Cancer Center; Bryan Tuten, Dowdy store director; Ginny Jackson, social worker; Dr. Hyder Arastu, clinical professor, Department of Radiation Oncology, Brody School of Medicine, LJCC; Debra Mascarenhas, RN; Crystal Gaskins, RN; John Palmer, Dowdy merchandise manager; Katrina Combs, Hope Lodge manager; Shannon Tillett, Medical Bookstore manager; and Leslie Corbett, RN, nurse manager.
Bryan Tuten elected CSANC president

Bryan Tuten, director of Dowdy Student Stores at East Carolina University, was elected president of the college Stores Association of North Carolina (CSANC) at its annual meeting in October. He will serve a one-year term.

“I’m very proud to represent East Carolina University and the Dowdy Student Stores in my current, past and future roles within CSANC,” Tuten said. “It’s a privilege and honor but also a challenge to be this association’s president. It keeps my schedule busy.”

As president, Tuten hopes to get more college stores, vendors and other supporters involved in the organization and its annual meeting. “I want to make sure we have another very successful annual meeting with great educational sessions, motivational speakers, and a vendor trade show,” he said. “That will allow our attendees to go back to their stores with new ideas and more motivation to make their areas more successful and relevant.”

Tuten has been a member of CSANC, which is one of the largest state college store associations in the country, since 2000. He most recently served as treasurer in 2015, and secretary in 2014. He also served on the Board of Directors in 2008 and 2013.

“Because I have been active in CSANC for so long,” he said, “I enjoy reaching out to new members to make them feel welcome and let them know that we have to work together as a team to keep our association and stores strong and thriving.”

Tuten is a 1993 graduate of Mount Olive College with a degree in business administration and received a master’s degree in public administration from ECU in 2004. He worked as a purchasing agent for Craven Community College from 1993 to 1996, when he came to ECU’s Department of Materials Management as a purchasing agent. Tuten moved to Dowdy Student Stores as associate director in 2000, was named interim director in 2010, and director in 2012.

Tuten is a native of Pinetown and lives in Greenville with his wife, Jennifer, son, Rylan, and daughter, Katie.

Susan Ball retires from ECU after 30-year career

Susan Ball of Greenville retired in June from East Carolina University with 30 years of service. She was the bid and contract coordinator for the Department of Materials Management.

Ball began her career at ECU in 1984 as a clerk with Undergraduate Admissions, and moved to Purchasing in 1986 as a bid coordinator. She won the Business Services Quest for Excellence award in 2000.

“My job was very detail oriented because I was constantly dealing with legal documents,” Ball said. “I worked very closely with our purchasing agents.”

Ball’s co-workers honored her with a reception at the Materials Management building on June 24. She received a certificate commemorating her 30 years of service and several gifts. Highlights of the reception were brief remarks shared by Materials Management Director Kevin Carraway and three of his predecessors.

“I have worked with Susan for at least one-third of her career,” Carraway said. “She has been a big help to me and to the department. She will be missed.”

Ball plans to travel in her retirement, spend time at the beach with friends, and has already made arrangements to continue working part-time at Wilkerson’s Funeral Home in Greenville. “I plan on working about 12 days a month in the office doing administrative things like billing, accounts payable, and typing obituaries,” she said.

Ball was born in Ohio and raised in Greenville. She is a graduate of Rose High School and attended ECU.
A lucky freshman and graduate student are glad that they took the time to enter a drawing during their orientations this summer. Stephen Sharpe of Macclesfield and Heath Lanier of Rocky Mount won free textbooks for fall semester in a contest sponsored by Dowdy Student Stores.

All students who attended orientation were invited to come in the store and enter the drawing. One name was drawn from the entries collected from all freshman orientation sessions, and one name was drawn from the grad student orientation.

The freshman winner was Stephen Sharpe, a marketing major whose required books for courses in sociology, math, health, microeconomics and art totaled more than $450.

“I am so excited and grateful,” Sharpe said. With two older siblings also in college, Sharpe’s parents, Dave and Suzanne Sharpe, were understandably excited as well. “My dad didn’t believe it at first. He was very relieved!”

Sharpe hopes the knowledge he gains at ECU will help him build the business he and a friend started, RiverCast Outfitters, LLC.

“I want to use my marketing degree to expand RiverCast and build it into a very reputable, competitive, lucrative company,” Sharpe said. “I also want to work in sports marketing with a professional sports team. That would be a dream come true for me.”

Grad School Winner
The graduate school winner was Heath Lanier, a graduate of North Carolina State University with a degree in psychology. He is pursuing a master’s degree in school counseling at ECU, and his required books totaled $272.

Lanier, who had already purchased his books from Dowdy, said he was very surprised to learn that he had won. “I won a raffle at a coworker’s church a few months ago, but nothing that has had an impact such as this,” he said. “With the refund I plan to pay a bill or two and hopefully get a parking pass at ECU. If there’s any left over, I’ll put it towards paying my student loan.”

The promotion is sponsored each summer by Dowdy Student Stores, one of the highest contributors to academic merit, athletic and need-based scholarships at ECU.